

SANTA CLARA COUNTY Homelessness Prevention System

Need help? Call (408) 926-8885 or email housinginfo@sacredheartcs.org

What is it?

The Homelessness Prevention System (HPS) program provides temporary financial assistance (e.g. rent, deposit, or utilities payment) to low-income families or individuals who are struggling to maintain their housing.

Who is eligible to receive HPS assistance?

HPS is available to low-income (80% of Area Median Income) households in Santa Clara County who are at imminent risk of losing their housing. A pre-screening interview and questionnaire are used to determine eligibility.

How can I find out if I qualify?

Visit any participating agency (see back of this flyer) for pre-screening. Hours and times vary and some agencies require an appointment, so it is strongly recommended that you call before going in. The first step includes an interview and questionnaire, and will take anywhere from 1-3 hours to complete. If you meet initial eligibility requirements, you will be asked to come back and meet with an agency representative to complete the application.



What should I bring to my first visit?

Different agencies have slightly different requirements. However, it may be helpful to have ID's for all household members, lease agreement, income documentation for the past 2 months, and recent bills. It is strongly recommended that you call before your first visit.

How can I get more information?

For more information, contact any of the agencies listed on the back of this flyer, or call (408) 926-8885 or email housinginfo@sacredheartcs.org.

What if I don't qualify for the HPS?

Some agencies may have additional resources available to offer emergency services to households at risk of homelessness. An agency representative will guide you to any other resources that may be available and helpful in your situation.

HPS AGENCIES

These agencies can screen for eligibility AND provide services

Amigos de Guadalupe | San Jose

Call for an appointment

1897 Alum Rock Ave #35, San Jose, CA 95116

(408) 341-6080

Community Services Agency | Mountain View & Los Altos

Call or walk-in

Hours: M-F: 9a-12p & 1:30-4p

204 Stierlin Rd, Mountain View CA 94043

(650) 968-0836

LifeMoves - Opportunity Center | Palo Alto

Call for an appointment

33 Encina Ave, Palo Alto CA 94301

(650) 853-8672 x 438

LifeMoves - Georgia Travis House | San Jose

Call for an appointment

260 Commercial St, San Jose CA 95112

(408) 271-1630

Sacred Heart Community Service | San Jose

No appointment needed

Walk-in hours: M-Th 9a-12:30p; F: 9-11a

1381 S. 1st St, San Jose CA 95110

(408) 278-2166

The Salvation Army | San Jose

No appointment needed

Walk-in hours: T-Th: 8-11:30a & 1-2:30p

359 N. 4th St, San Jose CA 95112

(408) 282-1165

St. Joseph's Family Center | Gilroy

Call for an appointment

7950 Church Street, Suite A, Gilroy CA 95020

(408) 842-6662 x21

Sunnyvale Community Services | Sunnyvale

No appointment needed

Walk-in hours: M-F: 9-11:30a & 12:30-4p

725 Kifer Rd, Sunnyvale CA 94086

(408) 738-4321

West Valley Community Services | Cupertino

Call for an appointment

10104 Vista Dr, Cupertino CA 95014

(408) 255-8033

HPS AGENCIES FOR SURVIVORS OF DOMESTIC VIOLENCE ONLY

These agencies can screen for eligibility AND provide services to people needing assistance with issues of domestic violence

AACI - Asian Americans for Community Involvement | San Jose

24-hour hotline: (408) 975-2739

Community Solutions | Morgan Hill

24-hour hotline: (877) 363-7238

Maitri | San Jose

Helpline: (888) 862-4874

Next Door Solutions | San Jose

24-hour hotline: (408) 279-2962

YWCA | San Jose

24-hour hotline: (800) 572-2782

HPS REFERRAL AGENCIES

These agencies can screen for eligibility only; if it is determined you may qualify for HPS services, you will be referred to one of the agencies listed above

The Health Trust, Family Support Services Program | San Jose

(408) 961-9850

Midtown Family Services | San Jose

(408) 642-5852